

Covid-19 Parent Feedback Report

July 2020

A feedback questionnaire was distributed to parents for anonymous completion, the aim of the questionnaire is to obtain the views and opinions of the parents and carers with regard to their experiences during the Covid-19 Pandemic. The results from this feedback will help inform further developments within the provision and ensure effective support for all families. This report summarises the feedback responses from the Eton Dorney Independent School Parent and Carer community.

1. Please tell us about any challenges for you and your family during lockdown?

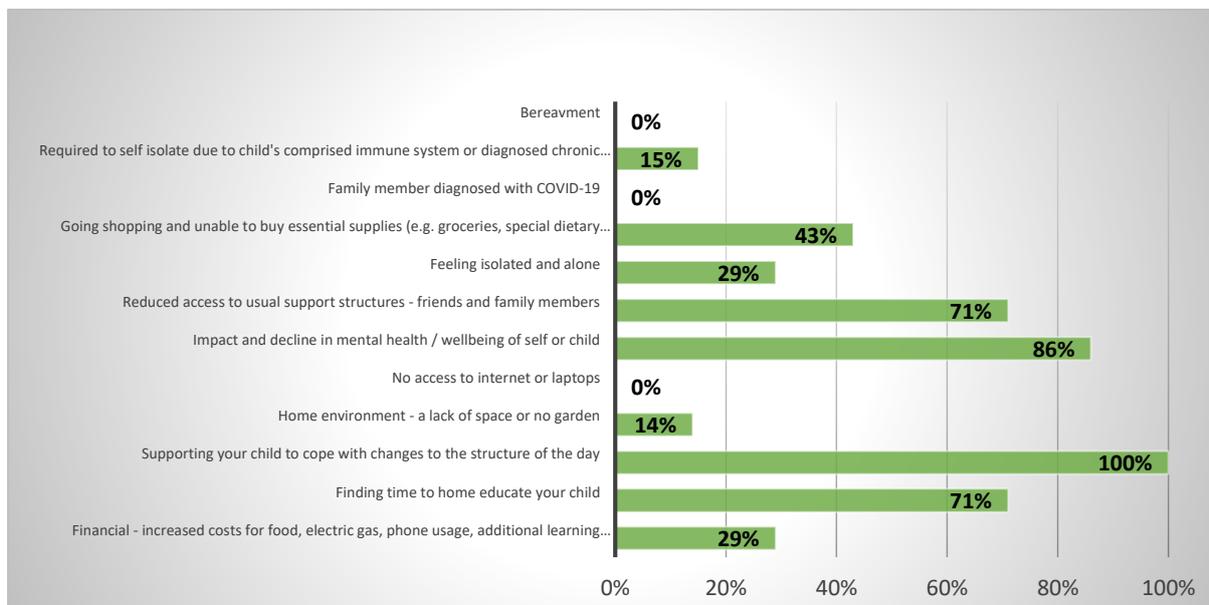


Figure 1

The chart (Figure 1) shows the prominent challenges experienced by the Eton Dorney Parent and carer community are supporting their pupils with the structure of the day, with 100% of families facing this challenge at some point within the Covid-19 pandemic. 86% of families have also acknowledged a decline in the mental health and wellbeing within the family since the start of the Covid-19 pandemic. The reduction in access to friends and family support may be an additional contributing factor to the impact on the families. This data highlights the importance of increasing awareness of the support strategies the School are able to offer to our pupils and their families in times of need.

2. Please tell us three things that worry you about returning to a more normal life as the lockdown measures are lifted?

The responses for this question highlight that there is a significant worry amount the parent and carer community of the continued national development of Covid-19, specifically, a fear of a second ‘spike’ in the Covid-19 cases and concerns over how children will respond to more changes or transitions back into a more ‘normal’ school provision.

3. What has worked well for you as a family during lockdown?

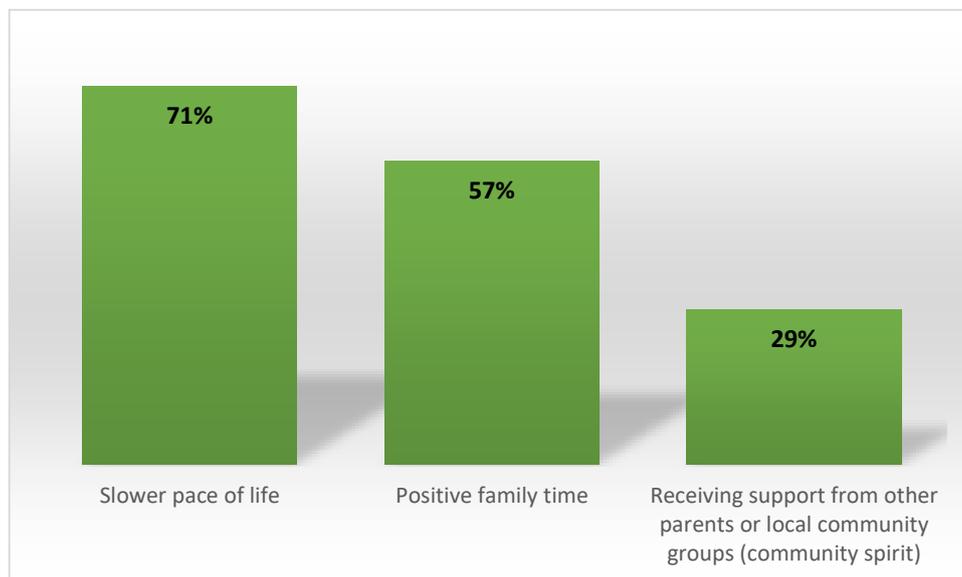
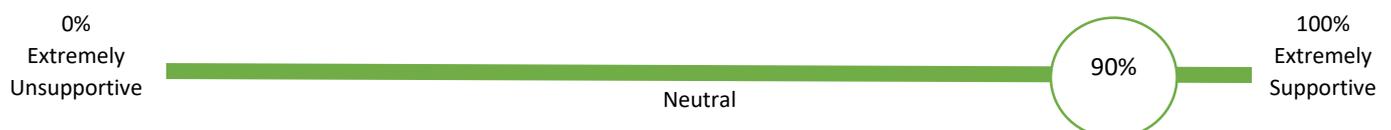


Figure 2

Figure 2 shows the factors that have worked well for the parent and carer school community. The findings show that 71% of our families have enjoyed a slower pace of life and over half have had the opportunity to spend more time with their families sharing positive experiences. 29% of families have accessed local support and felt that the sense of community spirit throughout the pandemic has been beneficial.

4. Please indicate how well Eton Dorney School has supported you and your family during the Covid-19 Pandemic?



This scale indicates that parents and carers report to have received very high levels of support for the School throughout the Covid-19 Pandemic.

5. What has been the most effective use of communication with school during the closure?

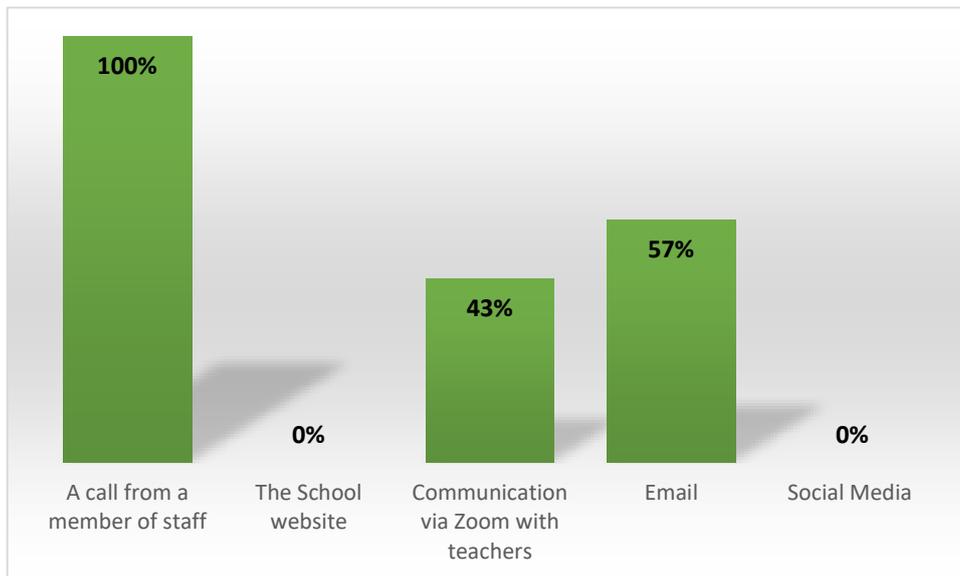


Figure 3

The feedback portrayed in Figure 3 indicated that the Eton Dorney Parent and Carer community find that communication through direct correspondence such as phone calls, zoom and emails more effective in comparison to information presented on the school website or social media accounts.

6. What welfare support has been effective in supporting your family during this period?

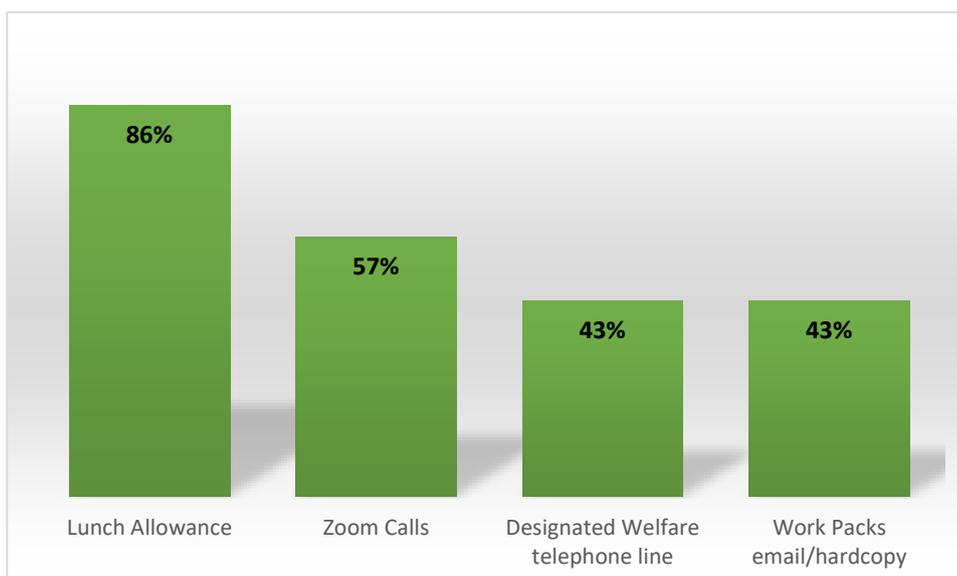


Figure 4

The school parent and carer community have accessed the support provisions offered during the Covid-19 pandemic, the feedback suggests that the majority of parents within the school have found both the lunch allowance and zoom calls and found these an effective support during the pandemic. Just under half the families have made use of the welfare telephone line and received hardcopies and email work packs for the pupils to complete.

7. As we begin to plan for Phase 3 of Returning to School, what support or measures would enable you to feel safe and confident when your child is in attendance at school?

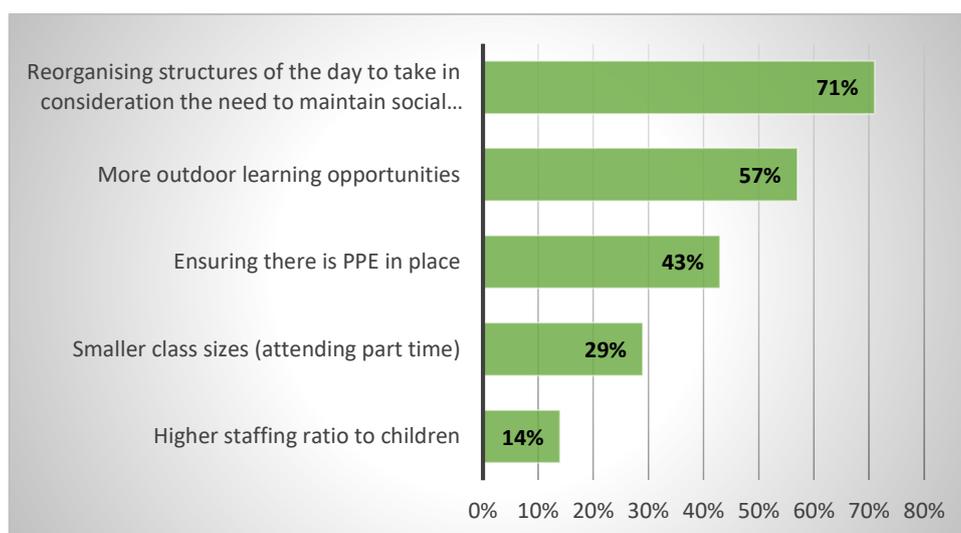


Figure 5

Figure 5, showing the prominent considerations that the Eton Dorney parent and carer community feel should be factored into the phase 3 plans of returning to school. The graph shows that 71% of parents and carers feel that consideration should be given to the organisation of the school day to ensure social distancing. Additionally, it can be seen that increasing the outdoor learning provision is also a key factor in ensuring that parents and carers feel confident with regard to their child's safety in school.

8. We are planning to set up Forum 'Virtual' parent/carers information meetings, what topics and information would be of support to you?

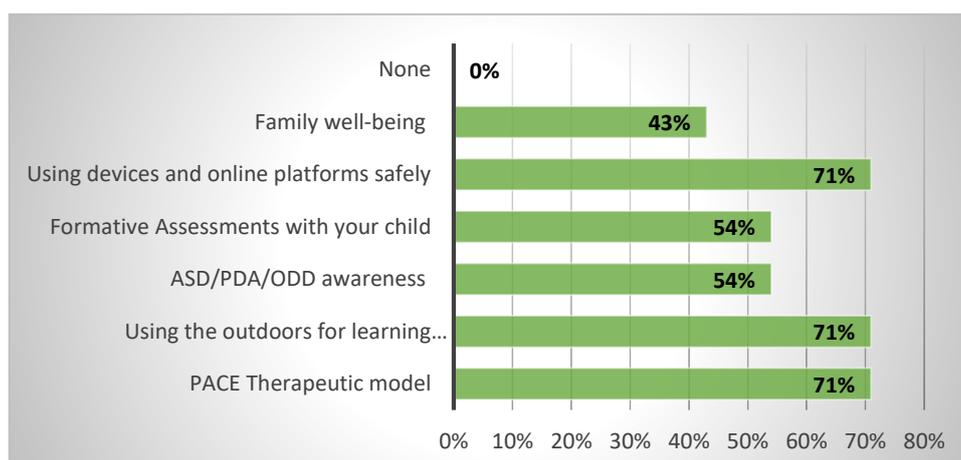


Figure 6

9. Eton Dorney School have recognised that some respite services have not been available throughout this period. Please indicate below if you would be interested if the school were to provide monthly respite care?

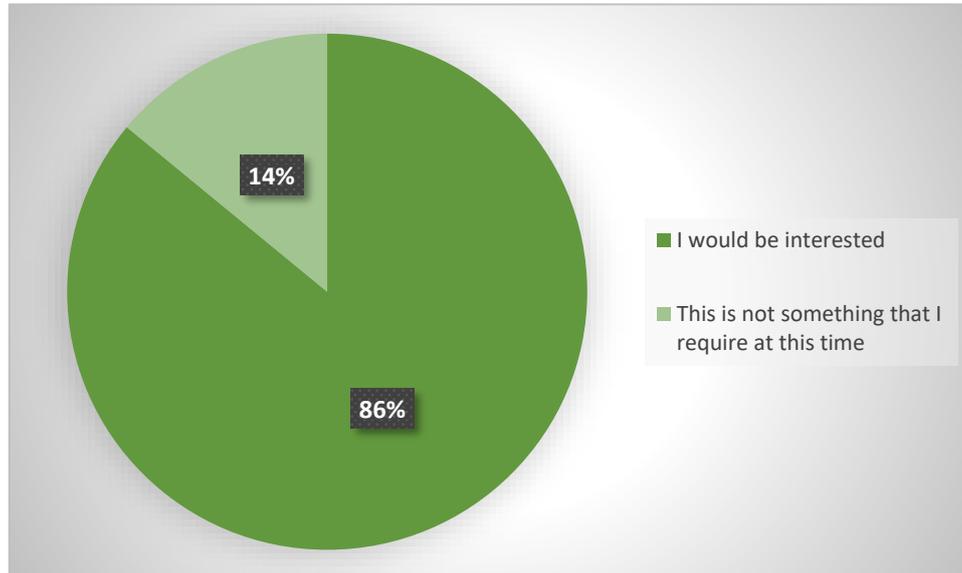


Figure 7

Figure 7 indicates that 86% of the Eton Dorney School parent and carer community would be interested in engaging with monthly respite services if the school were to include this in their provision.

10. Please tell us if there is anything else we could do to support you going forward in this new 'normal' world?

The parent and carer responses to this question have been extremely positive, please see below some of the comments that have been received.

You have helped us so much already. Thank you

You're doing great already!!

I feel fully supported by school- thank you!